



INTELLECTUAL & DEVELOPMENTAL DISABILITIES
PALLIATIVE CARE NETWORK



Tools for the IDD Palliative Care Journey: Specialized Intellectual/Developmental Disabilities (IDD) Palliative Care Toolkit for Ontario September 2025





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PALLIATIVE CARE NETWORK



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Speaker Disclosure of Affiliations, Financial and In-Kind Support

Affiliations:

- I have no relationships with for-profit or not-for-profit organizations.

Financial Support:

- This session/program has not received financial or in-kind support.

Learning Objectives

1. Outline the key elements of the new palliative care framework for individuals with IDD.
2. Use the framework to identify palliative care needs in patients with IDD.
3. Apply the framework and resources to address the palliative care needs of patients with IDD

Question

How comfortable are you in the delivery of IDD specific palliative care?

- a) Not comfortable at all
- b) Some comfort
- c) Comfortable
- d) Very comfortable



Observation and Assessment for Dementia and Delirium

<https://www.the-ntg.org/ntg-edsd>



NTG-EDSD

v.1/2022.3

The **NTG-Early Detection Screen for Dementia**, adapted from the DSQIID,* can be used for the early detection screening of those adults with an intellectual disability who are suspected of or may be showing early signs of mild cognitive impairment or dementia. The NTG-EDSD is not an assessment or diagnostic instrument, but an administrative screen that can be used by staff and family caregivers to note functional decline and health problems and record information useful for further assessment, as well as to serve as part of the cognitive impairment assessment that is part of the Affordable Care Act's annual wellness visit for Medicare recipients. This instrument complies with Action 2.B of the US National Plan to Address Alzheimer's Disease.

It is recommended that this instrument be used on an annual or as indicated basis with adults with Down syndrome beginning with age 40, and with other at-risk persons with intellectual or developmental disabilities when suspected of experiencing cognitive change. The form can be completed by anyone who is familiar with the adult (that is, has known him or her for over six months), such as a family member, agency support worker, or a behavioral or health specialist using information derived by observation or from the adult's personal record.

The estimated time necessary to complete this form is between 15 and 60 minutes. Some information can be drawn from the individual's medical/health record. Consult the NTG-EDSD Manual for additional instructions (www.the-ntg.org/ntg-edsd).

⁽¹⁾File #: _____ ⁽²⁾Date: _____

Name of person: ⁽³⁾First _____ ⁽⁴⁾Last: _____

⁽⁵⁾Date of birth: _____ ⁽⁶⁾Age: _____

⁽⁷⁾Sex:

<input type="checkbox"/>	Female
<input type="checkbox"/>	Male

⁽⁸⁾Best description of level of intellectual disability

<input type="checkbox"/>	No discernible intellectual disability
<input type="checkbox"/>	Borderline (IQ 70-75)
<input type="checkbox"/>	Mild ID (IQ 55-69)
<input type="checkbox"/>	Moderate ID (IQ 40-54)
<input type="checkbox"/>	Severe ID (IQ 25-39)
<input type="checkbox"/>	Profound ID (IQ 24 and below)
<input type="checkbox"/>	Unknown

⁽⁹⁾Diagnosed condition (check all that apply)

<input type="checkbox"/>	Autism
<input type="checkbox"/>	Cerebral palsy
<input type="checkbox"/>	Down syndrome
<input type="checkbox"/>	Fragile X syndrome
<input type="checkbox"/>	Intellectual disability
<input type="checkbox"/>	Prader-Willi syndrome
<input type="checkbox"/>	Other: _____

Instructions:

For each question block, check the item that best applies to the individual or situation.

Current living arrangement of person:

- Lives alone
- Lives with spouse or friends
- Lives with parents or other family members
- Lives with paid caregiver
- Lives in community group home, apartment, supervised housing, etc.
- Lives in senior housing
- Lives in congregate residential setting
- Lives in long term care facility
- Lives in other: _____

Palliative Care



How people die remains the memory of those that live on
-Cicely Saunders

Distinct Palliative Needs of People Living with IDD



Unique Palliative Care Needs

- People living with IDD are not always in family homes; they live in a variety of unique circumstances and settings (e.g., SIL, group/congregate living, etc.) different to general population (Frances)
- The diverse living arrangements and support needs create challenges that don't exist for the general population.
- Take-home message is that this can be done in Developmental Services, and the goal of this toolkit is to bridge the gap and make the process smoother for everyone.

Inequitable Access to Palliative Care

- People with IDD lack equitable access to quality palliative care
- Most IDD etiologies are life-limiting
- Healthcare disparities result in high use of Emergency Department
- More likely to make 30-day repeat ED visits; late identification and pre-mature death
- PwIDD would benefit from a palliative approach to care, opportunity to positively impact their experiences
 - Provider competency in IDD-focused palliative care
 - Intentional PC Team design combining Developmental Services, Healthcare and PC specialists

(Balogh et al., 2018; Durbin et al., 2019; York et al., 2022)



Recent
History

Resulting in a fear
of institutional
settings

History of Trauma

Being Separated
from family

Palliative Care Provider Confidence

- Limited providers with competency in IDD palliative care
- Existing palliative care guidelines and tools not directly transferable to PwIDD
 - Knowledge-to-Action Frameworks requires collaborative practice to meet needs of PwIDD
- Big Dot aims of provincial palliative care strategy not in view
 - Population invisible to PC providers
 - Under-serviced by community-based PC providers
 - Hospital deaths, but preferred death in home with team who knows them best

Question

Do you use any IDD specific palliative care tools in your practice or organization?

- a) Yes
- b) No
- c) Not sure



Role of the IDD Palliative Care Toolkit in Improving Shared Care

IDD PALLIATIVE CARE RESOURCE GUIDE AND TOOLKIT

Executive Summary and Introduction
How to Use this Toolkit

Module A- Essential Conversations

Module B- Domains of Care Needs_Norms of Practice

Module C- CarePathway_HDSF_Integrated Team

Module D- Loss, Grief and Bereavement

Module E- Earlier Identification

Module F- Pain

Module G- Symptom Identification

Module H- Metrics

Glossary of Terms

IDD Specific Tools Summary

Key Resources Link

MODULE B A PALLIATIVE APPROACH TO CARE DOMAINS of HOLISTIC CARE/NORMS of PRACTICE GUIDANCE

DOMAINS of ILLNESS and BEREAVEMENT ASSOCIATED WITH LIFE-LIMITING ILLNESS/CONDITIONS¹

The palliative approach to care, also referred to as palliative care, is about the care needed to live well with a life-limiting condition or serious illness. Although palliative care includes end-of-life care, that is not all that it is. Palliative care is beneficial from the start of a life-limiting condition and is not limited only to the time preceding death. Palliative care, simply stated, is the best care for people living with conditions that may shorten a person's life.

To relieve suffering and improve quality of living interprofessional team members must be able to identify and respond to the complex needs that people with intellectual and developmental disabilities (PWIDD), family and their circle of support may face along a life-limiting/serious illness journey. These needs can be categorized into eight equally important domains representing holistic person-centred care.

While palliative care practice refers to the categories of holistic care as "domains of issues" (see Appendix A), this resource adds an adapted version specific for PWIDD named "domains of care: holistic considerations" (see Appendix B). "Issues" may carry negative connotations and stigma for PWIDD and their circle of support. The use of the term "issues" in this section is consistent with existing palliative care terminology. It remains important to understand that it does not refer to problems caused by the person, family, or their circle of support but is referring to the complex care needs that arise from living with life-limiting illnesses/conditions. Where possible the term "issues" has been replaced by the word "needs".

KNOWLEDGE POINTS:

- ▶ A palliative care approach identifies current and potential future needs that require treatment, management, and care planning across all eight domains for holistic care:
 1. Disease Management
 2. Physical
 3. Psychological
 4. Social
 5. Spiritual
 6. Practical
 7. End-of-Life Care/Death Management
 8. Loss and Grief

ACTION: "GOOD" PRACTICE STANDARD

- ▶ High quality palliative care for PWIDD^{1,2}
 - Is sustainable, accessible, and continuous
 - Meets the same standards of care for all
 - Includes Advance Care Planning
 - Ensures the person and their Substitute Decision Maker (SDM) understand the SDM role
 - Is delivered earlier (proactively) with timely access to palliative care support

IDD Palliative Care Resource Guide and Toolkit, IDD Palliative Care Network, 2024

DOMAINS

The palliative approach to care is sensitive to the individual's experience, aiming to positively impact the illness experience by identification, impeccable assessment, and response to needs present and future. It ensures dignity and quality of living.

IDDPC Toolkit Is A 3-STEP FRAMEWORK

1. Identify | Screen



2. Observe | Assess



3. Plan | Manage

IDENTIFY & SCREEN

- **Who Would Benefit** from a Palliative Care Approach
- Proactive approach to Early Identification
- Identify Needs using validated screening tools

OBSERVE & ASSESS

- **Holistic Assessment** the person's current and future needs and preferences across all domains of care
- Screen for Pain and Symptoms using IDD validated screening tools
- Explore symptoms and needs across all domains in more detail through history; assessment and physical examination
- Continue to screen regularly for distress and other needs
- Conversation and Consent Tools

PLAN & MANAGE

- **Integrated care** planning to meet current and future needs
- This includes prompt management of symptoms and coordination between IDD sector and Healthcare sector providers into formal collaborative team

Module A: Essential Conversations



Advance Care Planning; Goals of Care; Health Care Consent/ Supported Decision-Making Guidance



Capacity



Breaking Bad News

Supported Decision Making

- Supported Decision Making is a formal process, not just “something nice we do”
- Seeks to use abilities and resources to facilitate participation in decision making
- Acknowledges the dignity and worth of each person we work with and care for



Supported Decision Making Tool

What is the decision?



Be clear about the actual decision.

- Assume I can make decisions & involve me
- Tell me the truth
- Let me make one decision at a time
- Give me time to think about it
- Ask & understand my preferences
- I have the right to learn from trying

Who are the right people to assist? Where is the right place?



What knowledge of the person and bias do they bring?

- Who I want involved & they want to be involved too help me
- Who make sure my voice is heard
- People closest to me & know me best
- Who have a positive relationship with me
- Who I trust & rely on
- Who understand me
- Who think about problems that might come up

What's the right way to talk about the decision?



What do we know about the person's preferred way of communicating?

- Communicating may be in a way that:
- only I use
 - only people who know me well understand
- By:
- Micro expressions
 - Vocalizations
 - Body language
 - Sign language
 - Objects or Photos
 - Drawings or Symbols

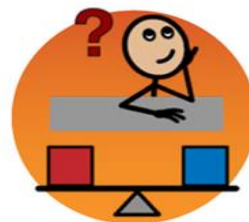
What's the right way to present the information?



What works best for the person, for example photos, real experiences?

- Plain language
- In a way I can understand
- I may be able to understand only a little bit of information at a time
- Visuals
- Photos
- Videos

How can we assist the person to weigh it up?



For example, using scales, listing what's important to and for the person, having a short term trial.

- Remember that it's up to me
 - Let me change my mind
- How will it affect:
- My life and dreams?
 - What is important to me?
 - My life now and how could it change?
 - What good things can happen and what could go wrong?

How do we hear the person's decision?



What verbal and non-verbal communication will you be looking for?

- Hear me in the way I communicate
- Understand what I want
- Understand what I say is right for me
- Understand why it is important to me
- Respect my decision

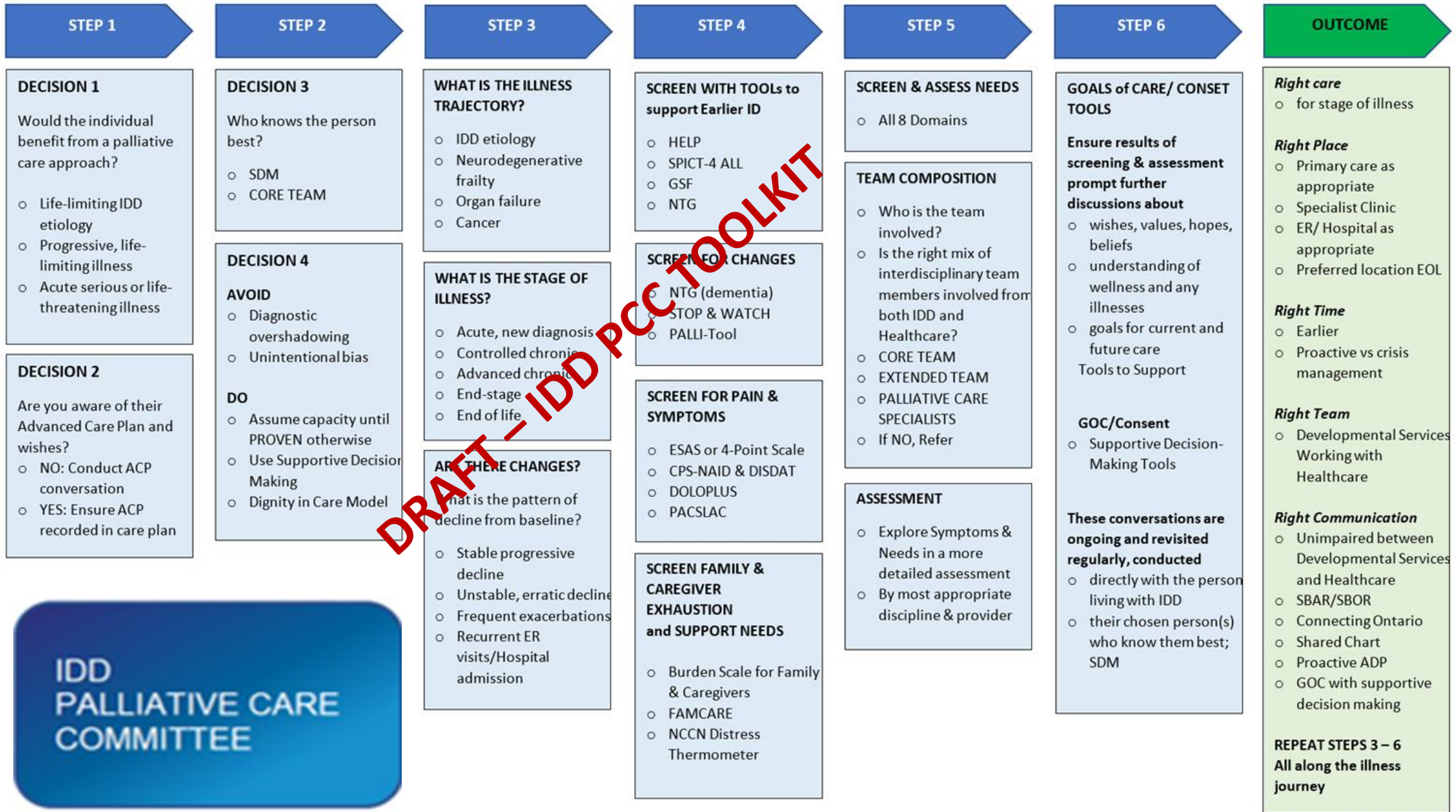
How do we support the person to act on their decision?



Who will observe how the person is responding and for how long?

- Understand what I am trying to achieve
- My beliefs
- What needs to be put in place
- What needs to be completed
- What needs to be planned for
- Get help from my Family (if involved), My Direct Support Worker and Developmental Specialist Team

IDD – PALLIATIVE CARE APPROACH PROCESS & DECISION-MAKING



DRAFT - IDD PCC TOOLKIT



Module B: Norms of Practice

Early ID/ ER
Aversion

ID & Screen;
Observe &
Assess & TOOLS

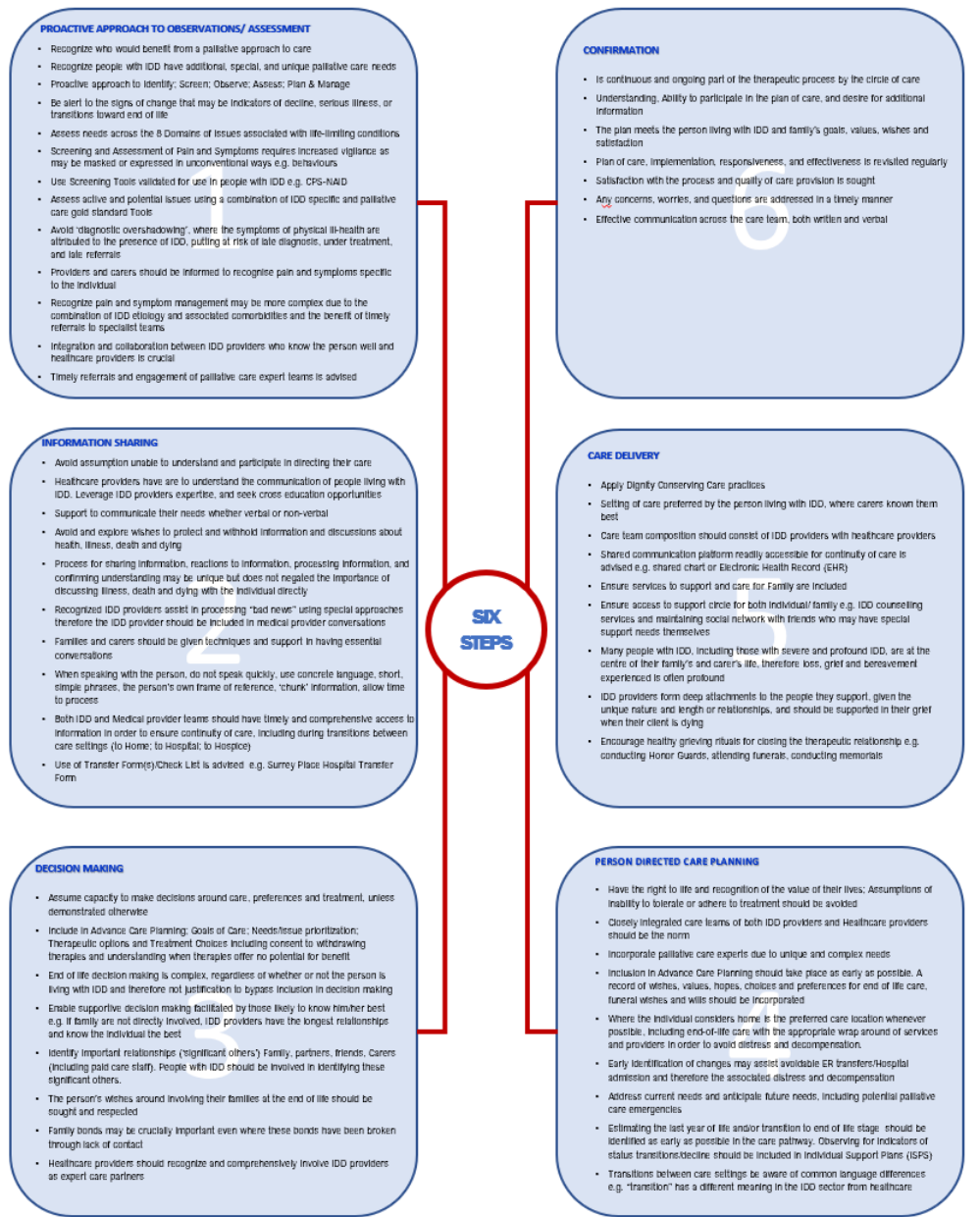
Holistic
Comprehensive
Assessment

Standards & Norms of Practice

Figure #3: Essential and Basic Steps During a Therapeutic Encounter



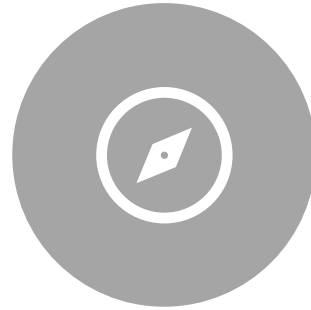
IDD SPECIFIC



Module C: Care Pathway & Cross Sector Collaborative Care Model



INTER-COLLABORATION TEAM
APPROACH



PROVIDER & SYSTEM
NAVIGATION

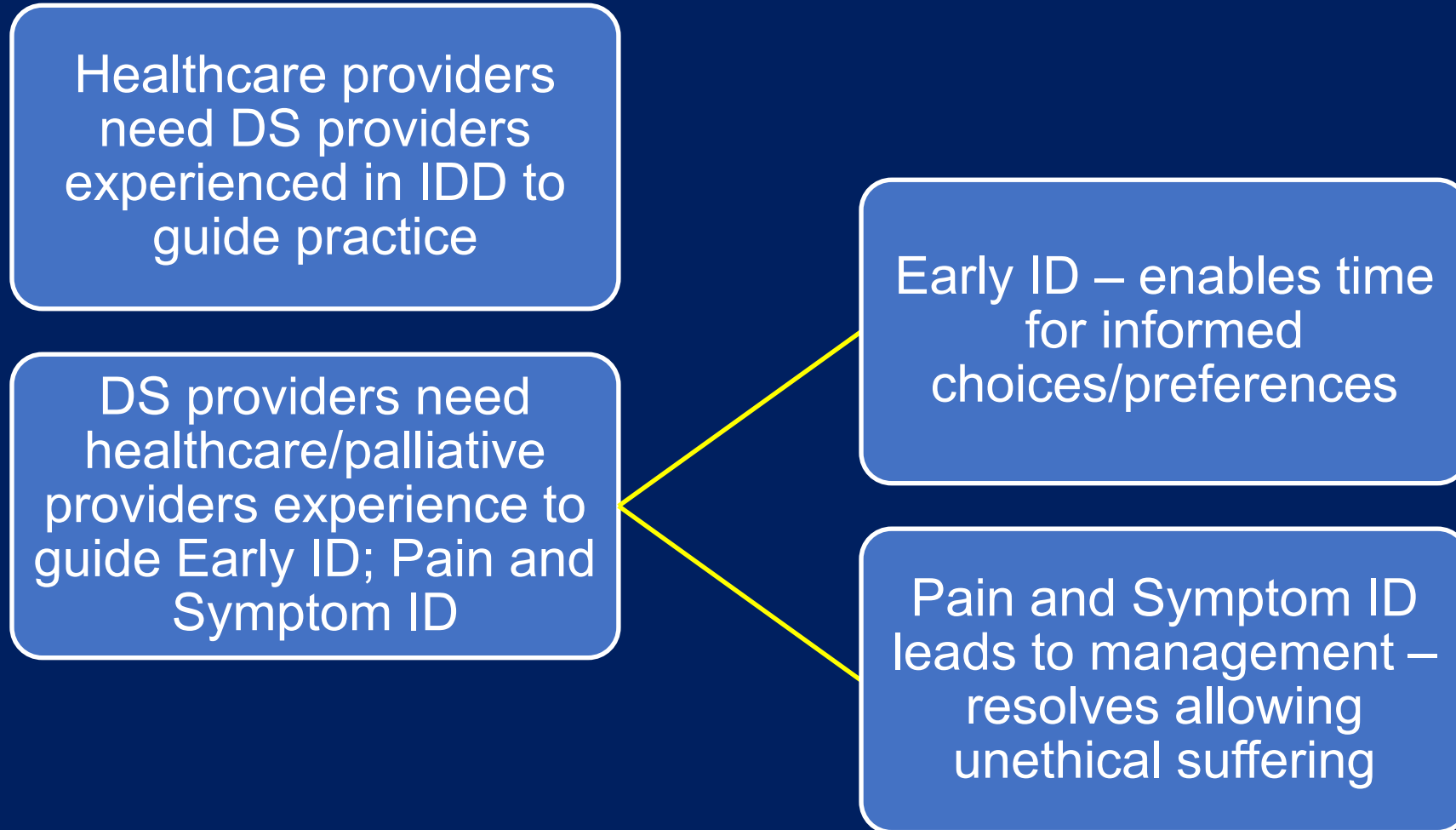


TRANSITIONS BETWEEN CARE
SETTINGS (HOME TO ER;
HOSPITAL TO HOME, ETC.)



CARE TEAM
COMMUNICATION

Collaborative Practice is Necessary for Success



IDD – PALLIATIVE CARE - COLLABORATIVE CARE TEAM COMPOSITION

Team evolves as needs change, as illness progresses, acute events, exacerbations, or emergencies that may occur

TEAM MEMBERS	CHRONIC ILLNESS STAGE	ADVANCED CHRONIC ILLNESS STAGE	END-STAGE ILLNESS STAGE	END OF LIFE STAGE
CARE SETTING	Home/ Congregate living (preferred setting)	Home/ Congregate living (preferred setting) Long-term Care ER/ Hospital for acute event/exacerbation	Home/ Congregate living (preferred setting) Long-term Care ER/ Hospital for acute event/exacerbation	Home/ Congregate living (preferred setting) 24/7 in residence hospice Palliative Care Unit (PCU)
DEVELOPMENTAL SERVICE PROVIDER	<p>CORE TEAM MEMBERS Person living with IDD, Family, SDM/Chosen person to assist with decision making with:</p> <ul style="list-style-type: none"> ○ Direct Support Care Team (DSP, DSW, CSW) ○ Supported Living Services Supervisor/Manager <p>EXTENDED TEAM MEMBERS</p> <ul style="list-style-type: none"> ○ Special programs (e.g., respite, day programs) ○ Service Coordination ○ Therapists (Behavioral, Occupational, Physical) ○ Social Worker 	<p>CORE TEAM MEMBERS Person living with IDD, Family, SDM/Chosen person to assist with decision making with:</p> <ul style="list-style-type: none"> ○ Direct Support Care Team (DSP, DSW, CSW) ○ Supported Living Services Supervisor and Manager <p>EXTENDED TEAM MEMBERS</p> <ul style="list-style-type: none"> ○ Special Services (e.g., Community Networks of Specialized Care, Complex Care Coordinators) ○ Therapists (Behavioral, Occupational) ○ Psychiatrists; Psychologists, Social Workers ○ Speech-Language Pathologists ○ Service Coordination (Family Support Workers, SWs) ○ Special programs (e.g., respite, day programs) ○ Bioethicist as appropriate 	<p>CORE TEAM MEMBERS Person living with IDD, Family, SDM/Chosen person to assist with decision making with:</p> <ul style="list-style-type: none"> ○ Direct Support Care Team (DSP, DSW, CSW) ○ Transitional 1-to1 Support Staffing ○ Supported Living Services Supervisor and Manager <p>EXTENDED TEAM MEMBERS</p> <ul style="list-style-type: none"> ○ DS Special Services (e.g., Community Networks of Specialized Care, Complex Care Coordinators) ○ Therapists (Behavioral, Occupational) ○ Psychiatrists; Psychologists, Social Workers ○ Speech-Language Pathologists ○ Service Coordination (e.g., Family Support Workers, SWs) ○ Bioethicist as appropriate 	<p>CORE TEAM MEMBERS Person living with IDD, Family, SDM/Chosen person to assist with decision making with:</p> <ul style="list-style-type: none"> ○ Direct Support Care Team (DSP, DSW, CSW) ○ Supervisor; Manager <p>EXTENDED TEAM MEMBERS</p> <ul style="list-style-type: none"> ○ DS Special Services (e.g., Community Networks of Specialized Care; Complex Care Coordinators) ○ DS Social Workers for grief and bereavement care ○ Bioethicists as appropriate
HEALTHCARE or PALLIATIVE CARE PROVIDER	<p>CORE TEAM</p> <ul style="list-style-type: none"> ○ MRMP (Primary Care MD; NP) ○ Specialized IDD Health Care Providers ○ Pharmacists <p>EXTENDED TEAM MEMBERS</p> <ul style="list-style-type: none"> ○ Care Coordinators; Case Managers ○ Specialists Care (neurology, psychiatry, cardiology, respirology, renal, geriatrics, acute care/ER, etc.) ○ Nurses; PSWs ○ Allied Health professionals, (e.g., dietitians, physical, occupational, recreational therapists) 	<p>CORE TEAM</p> <ul style="list-style-type: none"> ○ MRMP (Primary Care MD; NP) ○ Specialized IDD Health Care Providers ○ Pharmacists <p>EXTENDED TEAM MEMBERS</p> <ul style="list-style-type: none"> ○ Care Coordinators; Case Managers ○ Specialists Care (neurology, psychiatry, cardiology, respirology, renal, geriatrics, acute care/ER, etc.) ○ Nurses; PSWs ○ Allied Health Professionals, (e.g., dietitians, physical, occupational, recreational therapists) 	<p>CORE TEAM</p> <ul style="list-style-type: none"> ○ MRMP (Primary Care MD; NP) ○ Specialized IDD Health Care Providers ○ Pharmacists <p>EXTENDED TEAM MEMBERS</p> <ul style="list-style-type: none"> ○ Care Coordinators; Case Managers ○ Specialists Care (neurology, psychiatry, cardiology, respirology, renal, geriatrics, acute care/ER, etc.) ○ Nurses; PSWs and Allied Health Professionals, (e.g., dietitians, physical, occupational, recreational therapists) <p>PALLIATIVE SPECIALISTS</p> <ul style="list-style-type: none"> ○ Palliative Physician/NP (tertiary, home visiting) ○ Palliative Nurses (RN, RPN), PSWs ○ PPSMCs (Pain & Symptom Management Consultants) ○ Hospice (Intake, Inpatient, Outreach, Community programs, volunteers) ○ Grief & Bereavement Care; Spiritual Care 	<p>CORE TEAM</p> <ul style="list-style-type: none"> ○ MRMP (Primary Care MD; NP) <p>EXTENDED TEAM MEMBERS</p> <ul style="list-style-type: none"> ○ HCCSS Care Coordinator ○ Respiratory Therapist <p>PALLIATIVE SPECIALISTS</p> <ul style="list-style-type: none"> ○ Physician (home visiting, PCU) ○ Palliative Nurse Practitioners (HCCSS home-visiting) ○ Pharmacist/ HCCSS Pharmacy provider ○ End-of-life home-visiting nursing team ○ End-of-life home-visiting PSW support ○ Hospice (Inpatient or Community) ○ PPSMCs (Pain & Symptom Management Consultants)

DRAFT – IDD PCCTOOLKIT

ORGANIZATIONAL POLICY & PROTOCOL GUIDANCE

Palliative
Approach to Care

Pain Care Policy

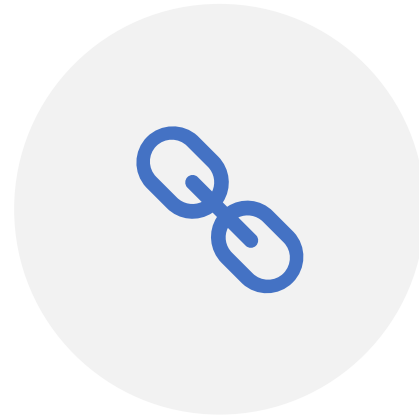
End of Life Policy

Expected Death in
the Home/DNR/
Coroner

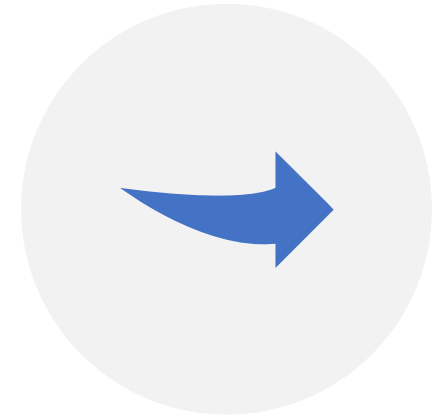
Module D: Grief and Bereavement



KEY CONSIDERATIONS




LINKING TO GUIDES &
RESOURCES



CONGREGATE LIVING
LOSS FOR ALL

Module E: Earlier Identification


PALLI

Name(s) and position(s) of the person(s) who complete the PALLI:

Date of completion:/...../.....

Name person with ID:

Date of birth of person:/...../.....

Level of ID (if known):

Nature or cause ID (if known):

Physical
How are things going at the moment, when compared with the previous 3-6 months?

1. Does the person have a worse physical condition or is the person tired more quickly? YES

2. Does the person spend more time in bed? YES

3. Is the person more sleepy or drowsy? YES

4. Is the person less able to move?
(For example: more need for help with moving, more falls) YES

Other (please specify)...

Activities
How are things going at the moment, when compared with the previous 3-6 months?

5. Does the person take less initiative or is it more difficult to motivate him/her? YES

6. Does the person more frequently decline to do or undertake things?
(For example: getting out of bed, moving, daily activities, work, other activities) YES

7. Is the person less able to perform activities in daily living (ADL) himself/herself, as a result of which daily caregivers need to do more? YES NO ?

8. Are there any signs that the person does not manage daily activities or routines, work or other activities as well as before, as a result of which daily caregivers need to assist more? YES NO ?

Other (please specify)...

SURREY PLACE Developmental Disabilities
Primary Care Program

H
HEALTH

E
ENVIRONMENT AND SUPPORTS

L
LIVED EXPERIENCES

P
PSYCHIATRIC DISORDERS

People with IDD vary in their capacity to communicate to others that they are experiencing physical discomfort or are in pain. Many medical conditions present atypically in people with IDD, for example as a change in behaviour or daily functioning.

- Perform a complete review of systems, physical examination, and necessary investigations to determine whether emotional distress and concerning behaviours might be related to a medical condition.

People with IDD are much more dependent on their environments for safety, security, meaning of life. A mismatch between a person's unique developmental needs, supports and services provided by the provider understanding and expectations, can result in behaviours that challenge. Enabling environments that meet unique needs can diminish emotional distress and eliminate concerning behaviours including behaviours that challenge.^{2,3}


- Identify and address a person's needs with input from an Occupational Therapist, Speech-Language Pathologist, Behaviour Therapist, ideally working in an interprofessional team.
- Some IDD conditions (e.g., autism) are associated with very specific needs. Consult syndrome Watch Tables.⁽⁴⁾

Adversity and traumatic life experiences are common in the lives of people with IDD. These may contribute to ongoing emotional distress and remain unrecognized unless specifically identified.⁵ Systems interventions (e.g., trauma-informed supports) and individual treatments (e.g., psychological therapies) need to be considered.

- Identify everyday stressors and investigate a person's lived experiences.
- Seek input from a social worker or similarly trained professional experienced in trauma and the IDD population.

A review of physical health, environments and life events, and implementation of needed interventions may help to diminish emotional and behavioural concerns, unless these are associated with psychiatric disorders.

- Assess remaining emotional and behavioural concerns and determine any change from baseline.
- If these changes from baseline suggest a psychiatric disorder, a diagnosis-specific intervention (e.g., medication, psychological therapies) might be tried.
- If still concerned, make a referral to a developmental disability specialty service or use.
- Using the HELP approach, consider whether previous psychiatric diagnoses are still valid and appropriate.^{2,3}

**Stop and Watch
Early Warning Tool** 

Resident Name: _____

Date: _____ (dd/mmm/yyyy)

Time: _____

If you have identified a change while caring for or observing a resident, please circle the change and notify the appropriate Care Team Member

How Worried You Are is How Urgent It Is

Progressive change(s) over time example(s)	Sudden or Urgent change(s) example(s)
S Seems different than usual	<i>Individual Specific add here:</i>
T Talks or Communicates Less	
O Overall needs more help	
P Pain or symptom – new or worsening or Participating less in Activities	
a Ate less	
n No bowel movement in 3 days; or Diarrhea	
d Drank less	
W Weight change	
A Agitated or nervous more than usual	
T Tired, weak, confused, or drowsy	
C Change in skin color or condition	
H Help with walking, transferring, or toileting more than usual	

Check here if no change noted while monitoring high risk resident

Print Name _____ Signature/Designation _____ Initials _____

SPICT-4ALL

- Encouraged to be used for education for DS providers who typically are not clinical
- Carers and family members can often see that a person is getting less well with one or more health problems
- Aims to make it easier for everyone to recognize and talk about signs overall health may be declining so that those people and their carers get better coordinated care and support
- Uses non-medical words that makes sense to everyone and is similar to the SPICT tool for health professionals
- It can be used to help ask about more help from a doctor, a nurse or another professional

Supportive and Palliative Care Indicators Tool (SPICT-4ALL™)

The SPICT™ helps us to look for people who are less well with one or more health problems. These people need more help and care now, and a plan for care in the future. Ask these questions:

Does this person have signs of poor or worsening health?

- Unplanned (emergency) admission(s) to hospital.
- General health is poor or getting worse; the person never quite recovers from being more unwell. (This can mean the person is less able to manage and often stays in bed or in a chair for more than half the day)
- Needs help from others for care due to increasing physical and/ or mental health problems. The person's carer needs more help and support.
- Has lost a noticeable amount of weight over the last few months; or stays underweight.
- Has troublesome symptoms most of the time despite good treatment of their health problems.
- The person (or family) asks for palliative care; chooses to reduce, stop or not have treatment; or wishes to focus on quality of life.

Does this person have any of these health problems?

<p>Cancer</p> <ul style="list-style-type: none"> Less able to manage usual activities and getting worse. <input type="checkbox"/> Not well enough for cancer treatment or treatment is to help with symptoms. <input type="checkbox"/> 	<p>Heart or circulation problems</p> <ul style="list-style-type: none"> Heart failure or has bad attacks of chest pain. Short of breath when resting, moving or walking a few steps. <input type="checkbox"/> Very poor circulation in the legs; surgery is not possible. <input type="checkbox"/> 	<p>Kidney problems</p> <ul style="list-style-type: none"> Kidneys are failing and general health is getting poorer. <input type="checkbox"/> Stopping kidney dialysis or choosing supportive care instead of starting dialysis. <input type="checkbox"/>
<p>Dementia/ frailty</p> <ul style="list-style-type: none"> Unable to dress, walk or eat without help. <input type="checkbox"/> Eating and drinking less; difficulty with swallowing. <input type="checkbox"/> Has lost control of bladder and bowel. <input type="checkbox"/> Not able to communicate by speaking; not responding much to other people. <input type="checkbox"/> Frequent falls; fractured hip. <input type="checkbox"/> Frequent infections; pneumonia. <input type="checkbox"/> 	<p>Lung problems</p> <ul style="list-style-type: none"> Unwell with long term lung problems. Short of breath when resting, moving or walking a few steps even when the chest is at its best. <input type="checkbox"/> Needs to use oxygen for most of the day and night. <input type="checkbox"/> Has needed treatment with a breathing machine in the hospital. <input type="checkbox"/> 	<p>Liver problems</p> <ul style="list-style-type: none"> Worsening liver problems in the past year with complications like: <ul style="list-style-type: none"> • fluid building up in the belly • being confused at times • kidneys not working well • infections • bleeding from the gullet A liver transplant is not possible. <input type="checkbox"/>
<p>Nervous system problems (eg Parkinson's, MS, stroke, motor neurone disease)</p> <ul style="list-style-type: none"> Physical and mental health are getting worse. <input type="checkbox"/> More problems with speaking and communicating; swallowing is getting worse. <input type="checkbox"/> Chest infections or pneumonia; breathing problems. <input type="checkbox"/> Severe stroke with loss of movement and ongoing disability. <input type="checkbox"/> 	<p>Other conditions</p> <ul style="list-style-type: none"> People who are less well and may die from other health problems or complications. There is no treatment available or it will not work well. <input type="checkbox"/> 	

What we can do to help this person and their family.

- Start talking with the person and their family about why making plans for care is important.
- Ask for help and advice from a nurse, doctor or other professional who can assess the person and their family and help plan care.
- We can look at the person's medicines and other treatments to make sure we are giving them the best care or get advice from a specialist if problems are complicated or hard to manage.
- We need to plan early if the person might not be able to decide things in the future.
- We make a record of the care plan and share it with people who need to see it.

THE UNIVERSITY of EDINBURGH

Please register on the SPICT website (www.spict.org.uk) for information and updates.

SPICT-4ALL™, June 2017

Module F: PAIN

Pain in People Living with IDD

- Unidentified, neglected, diagnostically overshadowed and untreated pain
- Chronic pain is a significant problem



Pain Screening

Edmonton Symptom Assessment System: (revised version) (ESAS-R)

Please circle the number that best describes how you feel NOW:

No Pain	0	1	2	3	4	5	6	7	8	9	10	Worst Possible Pain
No Tiredness (Tiredness = lack of energy)	0	1	2	3	4	5	6	7	8	9	10	Worst Possible Tiredness
No Drowsiness (Drowsiness = feeling sleepy)	0	1	2	3	4	5	6	7	8	9	10	Worst Possible Drowsiness
No Nausea	0	1	2	3	4	5	6	7	8	9	10	Worst Possible Nausea
No Lack of Appetite	0	1	2	3	4	5	6	7	8	9	10	Worst Possible Lack of Appetite
No Shortness of Breath	0	1	2	3	4	5	6	7	8	9	10	Worst Possible Shortness of Breath
No Depression (Depression = feeling sad)	0	1	2	3	4	5	6	7	8	9	10	Worst Possible Depression
No Anxiety (Anxiety = feeling nervous)	0	1	2	3	4	5	6	7	8	9	10	Worst Possible Anxiety
Best Wellbeing (Wellbeing = how you feel overall)	0	1	2	3	4	5	6	7	8	9	10	Worst Possible Wellbeing
No Other Problem (for example constipation)	0	1	2	3	4	5	6	7	8	9	10	Worst Possible

X ESAS is Too Abstract for Most

Patient's Name _____ Date _____ Time _____

Completed by (check one):
 Patient
 Family caregiver
 Health care professional caregiver

4 Point Pain Scale

No Pain	Mild Pain	Moderate Pain	Severe Pain
None	No pain	Moderate	Severe
Little bit	Pain reported in response to questioning only, without any behavior signs	Pain reported in response to questioning and accompanied by a behavioral signs, or pain reported spontaneously without questioning	Strong verbal response accompanied by facial grimacing, withdrawal of the hand, or tears
More than little bit			
Really bad			

Chronic Pain Scale for Nonverbal Adults With Intellectual Disabilities (CPS-NAID)

Please indicate how often this person has shown the signs referred to in items 1-24 in the last 5 minutes. Please circle a number for each item. If an item does not apply to this person (for example, this person cannot reach with his/her hands), then indicate "not applicable" for that item.

0 = Not present at all during the observation period. (Note if the item is not present because the person is not capable of performing that act, it should be scored as "NA").
 1 = Seen or heard rarely (hardly at all), but is present.
 2 = Seen or heard a number of times, but not continuous (not all the time).
 3 = Seen or heard often, almost continuous (almost all the time); anyone would easily notice this if they saw the person for a few moments during the observation time.
 NA = Not applicable. This person is not capable of performing this action.

	0 = Not at all	1 = Just a little	2 = Fairly Often	3 = Very Often	NA = Not Applicable
1. Moaning, whining, whimpering (fairly soft)	0	1	2	3	NA
2. Crying (moderately loud)	0	1	2	3	NA
3. A specific sound or word for pain (e.g. A word, cry or type of laugh)	0	1	2	3	NA
4. Not cooperating, irritable, unhappy	0	1	2	3	NA
5. Less interaction with others, withdrawn	0	1	2	3	NA
6. Seeking comfort of physical closeness	0	1	2	3	NA
7. Being difficult to distract, not able to satisfy or pacify	0	1	2	3	NA
8. A furrowed brow	0	1	2	3	NA
9. A change in eyes, including: squinching of eyes opened wide, eyes frowning	0	1	2	3	NA
10. Turning down of mouth, not smiling	0	1	2	3	NA
11. Lips puckering up, tight, pouting or quivering	0	1	2	3	NA
12. Clenching or grinding teeth, chewing or thrusting tongue out	0	1	2	3	NA
13. Not moving, less active, quiet	0	1	2	3	NA
14. Stiff, spastic, tense, rigid	0	1	2	3	NA
15. Gesturing to or touching part of the body that hurts	0	1	2	3	NA
16. Protecting, favouring or guarding part of body that hurts	0	1	2	3	NA
17. Flinching or moving the body part away, being sensitive to touch	0	1	2	3	NA
18. Moving the body in a specific way to show pain (e.g. Head back, arms down, curls up, etc.)	0	1	2	3	NA
19. Shivering	0	1	2	3	NA
20. Change in colour, pallor	0	1	2	3	NA
21. Sweating, perspiring	0	1	2	3	NA
22. Tears	0	1	2	3	NA
23. Sharp intake of breath, gasping	0	1	2	3	NA
24. Breath holding	0	1	2	3	NA
Subtotals:					
1. For each subtotal write the number of times each value was chosen	NA	1x	2x	3x	NA
2. Multiply the value of each selection by how many times that value was chosen		=	=	=	Total:
3. Add each subtotal to find the total score					

SCORING:
 1. Add up the scores for each item to compute the Total Score. Items marked "NA" are scored as "0" (zero).
 2. Check whether the score is greater than the cut-off score.
 A score of 10 or greater means that there is a 94% chance that the person has pain.
 A score of 9 or lower means that there is an 87% chance that the person does not have pain.

For more information see Burkitt, Breaux et al., (2009). Pilot study of the feasibility of the Non-Communicating Children's Pain Checklist - Revised for pain assessment in adults with intellectual disabilities. Journal of Pain Management, 2(1). CPS-NAID © 2009 Burrell, Burkitt, Salzman, Sansfield-Turner, Mullen.

<https://ddprimarycare.surreyplace.ca/guidelines/general-health/pain-and-distress/>

Distress and Discomfort Assessment Tool

v22 **DisDAT**

Please take some time to think about and observe the individual under your care, especially their appearance and behaviours when they are both content and distressed. Use these pages to document these.

We have listed words in each section to help you to describe the signs and behaviours when they are content and when they are distressed. Your descriptions will provide you with a clearer picture of their 'language' of distress.

COMMUNICATION LEVEL * (Ring their level when well unwell)

This individual is unable to show likes or dislikes	Level 0	Level 0
This individual is able to show that they like or don't like something	Level 1	Level 1
This individual is able to show that they want more or have had enough of something	Level 2	Level 2
This individual is able to show anticipation for their like or dislike of something	Level 3	Level 3
This individual is able to communicate detail, qualify, specify and/or indicate opinions	Level 4	Level 4

FACIAL SIGNS

Appearance

What to do	Appearance when content	Appearance when distressed
(Ring) the words that best fit the facial appearance you want. Add your words if you want.	Passive Grimace Smile Frowning	Passive Grimace Laugh Smile Frown
In your own words:		In your own words:

Jaw or tongue movement

What to do	Movement when content	Movement when distressed
(Ring) the words that best fit the jaw or tongue movement. Add your words if you want.	Relaxed Drooping Grinding Biting Rigid Shaking	Relaxed Drooping Grinding Biting Rigid Shaking
In your own words:		In your own words:

Appearance of eyes

What to do	Appearance when content	Appearance when distressed
(Ring) the words that best fit the appearance of the eyes. Add your words if you want.	Good eye contact Little eye contact Avoiding eye contact Closed eyes Staring Sleepy eyes 'Smiling' Winking Vacant Tears Dilated pupils	Good eye contact Little eye contact Avoiding eye contact Closed eyes Staring Sleepy eyes 'Smiling' Winking Vacant Tears Dilated pupils
In your own words:		In your own words:

BODY OBSERVATIONS: SKIN APPEARANCE

What to do	Appearance when content	Appearance when distressed
(Ring) the words that best fit the appearance of the skin. Add your words if you want.	Normal Pale Flushed Sweaty Clammy	Normal Pale Flushed Sweaty Clammy
In your own words:		In your own words:

✓ CPS-NAID & DISDAT preferred

https://www.wamhinpc.org.uk/sites/default/files/Dis%20DAT_Tool.pdf

Pharmacology Guidance & Considerations



IDD considerations



Linking pain & symptom
guides



End of Life order sets

Module G: Symptom Management

Symptom ID and Screening

Dyspnea

Behaviours

Seizures

Frailty

Head and neck symptoms^{7,8} (bulbar)

- Impaired speech
- Excess saliva
- Difficulty swallowing
- Lack of emotional control

Upper body symptoms^{7,9}

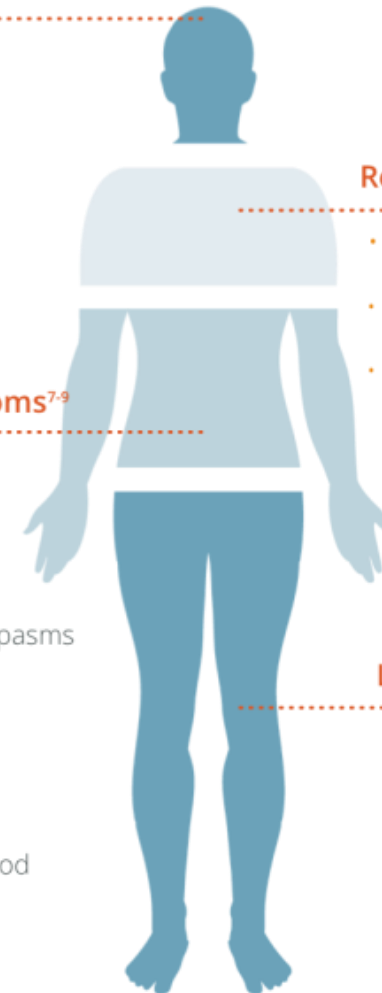
- Hand weakness
- Limited range of motion
- Upper body muscle spasms
- Trouble with dressing/hygiene
- Impaired handwriting
- Difficulty preparing food

Respiratory symptoms⁷

- Shortness of breath
- Restricted breathing
- Difficulty sleeping

Lower body symptoms^{8,9}

- Frequent tripping
- Difficulty on stairs
- Weak feet



Mood Screening

Glasgow Depression Scale for people with a Learning Disability (GDS-LD)

In the last week . . .

- Have you felt sad?
Have you felt upset?
Have you felt miserable?
Have you felt depressed?
- Have you felt as if you are in a bad mood?
Have you felt bad-tempered?
Have you felt as if you want to shout at people?
- Have you enjoyed the things you have done?
Have you had fun?
Have you enjoyed yourself?
- Have you enjoyed talking to people and being with other people?
Have you liked having people around you?
Have you enjoyed other people's company?
- Have you made sure you have washed yourself, worn clean clothes, brushed your teeth?
Have you taken care of the way you look?
Have you looked after your appearance?
- Have you felt tired during the day?
Have you gone to sleep during the day?
Have you found it hard to stay awake during the day?
- Have you cried?
- Have you felt you are a horrible person?
Have you felt others don't like you?
- Have you been able to pay attention to things (such as watching TV)?
Have you been able to concentrate on things (like television programmes)?
What is your favourite [television programme]? Are you able to watch it from start to finish?
- Have you found it hard to make decisions?
Have you found it hard to decide what to wear, or what you would like to eat, or do?
Have you found it hard to choose between two things? [Give concrete example if required.]

APPENDIX 2

Carer Supplement to the Glasgow Depression Scale for people with a Learning Disability (GDS-CS)

What is the name of the person you look after? _____
[referred to as 'X' in the following questions]
What is your relationship to X? _____
The following questions ask about how you think X has been in the last week. Please circle the answer you feel best describes X in the last week . . .

- Has X appeared depressed?
- Has X been more physically or verbally aggressive than usual?
- Has X avoided company or social contact?
- Has X looked after his/her appearance?
- Has X spoken or communicated as much as he/she used to?
- Has X cried?
- Has X complained of headaches or other aches and pains?
- Has X still taken part in activities which used to interest him/her?
- Has X appeared restless or fidgety?
- Has X appeared lethargic or sluggish?
- Has X eaten too little/too much?
If no problem, score 0. (A positive answer to either question means it should be scored. Please tick which response is relevant, beside the question.)
- Has X found it hard to get a good night's sleep? Please also tick which one of the following options is relevant:
Has X had difficulty falling asleep when going to bed at night?
Has X been waking in the middle of the night and finding it hard to get back to sleep again?
Has X been waking very early in the morning and finding it hard to get back to sleep?
- Has X been sleeping during the day?
- Has X said that he/she does not want to go on living?
- Has X asked you for reassurance?
- Have you noticed any change in X recently? Please explain what changes you have noticed, in either mood or behaviour: _____

Thank you for answering these questions.

Glasgow Anxiety Scale.

(score of 15 or above indicates anxiety).

	Prompts	no	some times	a lot
1.  Do you worry about the future? <i>Feel wound up, get nervous, or stressed?</i>				
2.  Do you have lots of thoughts in your head?				
3.  Do you worry about your family or friends?				
4.  Do you worry about the future? 2015				
5.  Do you worry that something bad will happen?				
6.  Do you worry about being ill?				
7. Do you worry about doing something that you are not good at?				
8.  Do you worry about what you are doing tomorrow?				
9.  Can you stop yourself worrying?				
10.  Do you worry about dying?				

Glasgow Depression Scale

(score of 13 or over indicates depression).

In the last week...	Prompts	no	some times	a lot
1.  Have you felt sad?	Have you felt upset, depressed, miserable, fed up, low?	0	1	2
2.  Have you been in a bad mood?	Have you felt bad tempered, wanted to shout at people?	0	1	2
3.  Have you enjoyed doing things?	Have you had fun?	2	1	0
4.  Have you enjoyed talking and being with people?	Have you liked having people around?	2	1	0
5.  Have you had a bath/shower and changed your clothes?	Have you taken care of the way you look / appearance?	2	1	0
6.  Have you felt tired during the day?	Have you gone to sleep during the day, found it hard to stay awake?	0	1	2
7.  Have you cried?	What made you cry?	0	1	2
8.  Have you felt people don't like you?	Have you felt you are a horrible person?	0	1	2
9.  Have you been able to concentrate, such as watch TV?	What is your favourite TV programme? Are you able to watch it all?	2	1	0
10.  Have you found it hard to choose things?	Have you found it hard to decide what to wear, eat or do?	0	1	2

Module H: Metrics

Incorporate
OPCN/ HQO
metrics

Quality
measures of
success

Caregiver
Voice Survey

Developmental Service Agencies

Developmental Service Agencies, Resources and Links

HCCARD (Health Care Access Research and Developmental Disabilities)

- Multidisciplinary research team led out of CAMH Azrieli Adult Neurodevelopmental Centre that studies and monitors the health and healthcare of adults with IDD.
- Provides online resources for PWIDD and their caregivers as well as toolkits/ best practices/ tips for healthcare providers to improve access and health outcomes.
- <https://www.camh.ca/en/professionals/professionals--projects/hcardd>

OPADD/ CRPADD (Ontario Partnership on Aging & Developmental Disabilities/ Central Region Partnership)

- OPADD is an informal partnership of service providers across sectors dedicated to enriching the quality of life for older adults with IDD.
- Ontario regional committees, including Central Region share common values to improve cross-sector communication, advocacy and engagement with a goal to identify service gaps/ trends/needs and to build system capacity across sectors (e.g. DS and LTC).
- <https://pclkw.org/crpadd-resources/>

Surrey Place

- Greater Toronto agency providing a wide range of services and programs to children and adults with IDD, autism and visual impairments.
- Provide training, consultation and assessment to outside partners/ organizations.
- Extensive online resource library for families and professionals including articles, recordings and tool kits in multiple areas of care.
- ***Developmental Disabilities Primary Care Program (DDCP)*** Primary care guidelines, tools and templates for medical professionals.
- <https://www.surreyplace.ca/> <https://ddprimarycare.surreyplace.ca/>

DSO (Developmental Services Ontario)

- Access point for all adult developmental services funded by the Ministry of Children, Community and Social Services (MCCSS). Individuals with IDD are eligible for services at the age of 18. There are nine DSO locations across Ontario.
- <https://www.dsontario.ca/>



Concluding Remarks
Reflection &
Evaluation

Thank You!



INTELLECTUAL & DEVELOPMENTAL DISABILITIES

PALLIATIVE CARE NETWORK



Key Resources and Links

- Canadian Hospice Palliative Care Association (CHPCA)
 - [CHPCA Home Page](#)
 - [A Model to Guide Hospice Palliative Care](#)
- Developmental Disabilities Primary Care Program (DDPCP) [DDPCP Home Page](#):
 - [Adaptive Functioning and Communication in Adults with Intellectual and Developmental Disabilities: Fact Sheet](#)
 - [Communicate CARE: Guidance for person-centred care of adults with intellectual and developmental disabilities](#)
 - [Decision Making in Health Care of Adults with Intellectual and Developmental Disabilities: Promoting Capabilities](#)
 - [Health Watch Table: Angelman Syndrome \(AS\)](#)
 - [Health Watch Table: Down Syndrome](#)
 - [H.E.L.P. Tool When Behaviours Communicate Distress](#) from [Anthony Levinson](#) on [Vimeo](#).
 - Publication Canadian Family Physician special issues 1 (Vol 64: S1-78, April 2018) and 2 (Vol 65, S1-66) on Primary care of adults with intellectual and developmental disabilities: [HELP for behaviours that challenge in adults with intellectual and developmental disabilities](#)
- Health Care Access Research and Developmental Disabilities (H-CARDD)
 - [H-CARDD Home Page](#)
 - [Prevalence of adult Ontarians with developmental disabilities higher than expected](#)
 - [Aging Profiles of Adults With and Without Developmental Disabilities](#)
- Health Quality Ontario (HQO):
 - [HQO Quality Standards related to Palliative Care](#)
 - [HQO Quality Standard: Palliative Care](#)
 - [HQO Quality Standard: Palliative Care Recommendations for Adoption](#)

Key Resources and Links

- IDD Advocacy
 - People First of Ontario, <https://www.peoplefirstofcanada.ca/>
 - <https://reaction4inclusion.com/2016/11/people-first-ontario-website-a-provincial-movement-of-self-advocates/>
 - <https://www.youtube.com/channel/UCO0Jw-fSMDt0uq4k2BAiBNQ>
 - IRIS Institute (Toronto) <https://irisinstitute.ca/resource/implementation-blueprint-for-community-based-pilots-for-supporting-decision-making>
 - Palliative Care for People with Learning Disabilities (PCPLD) [PCPLD Home Page](#)
 - [Delivering High Quality End of Life Care for People who have a Learning Disability](#)
- Ontario Palliative Care Network (OPCN) [OPCN Home Page](#)
 - [Declaration of Partnership and Commitment to Action: Advancing High Quality, High Value Palliative Care in Ontario \(December 2011\)](#)
 - [Framework on Palliative Care in Canada](#)
 - [The Ontario Palliative Care Competency Framework](#)
 - [OPCN Palliative Care Toolkit](#)
 - [OPCN Palliative Care Health Services Delivery Framework](#)
- Surrey Place
 - <https://ddprimarycare.surreyplace.ca/tools-2/general-health/capacity-for-decision-making/>
 - <https://www.surreyplace.ca/resources/webinar-advance-care-planning-for-adults-with-developmental-disabilities-during-covid-19/>

Key Resources and Links

- Web-based Diagnostic Information:
 - [Alcohol Effects on a Fetus](#)
 - [Cerebral palsy in under 25s: assessment and management](#)
 - [Down's Syndrome Association Annual Health Check Information for GPs](#)
 - [Fragile X syndrome and FMR1-Related Disorders: Information for Health Care Providers](#)
 - [Fragile X Syndrome Medical Issues: Birth to Adolescence](#)
 - [Understanding Hydrocephalus in Adults](#)
 - [Rett Syndrome](#)
 - [Smith-Magenis Syndrome](#)
- Web-based Reports Related to Palliative Care for People with IDD:
 - [Consensus norms for palliative care of people with intellectual disabilities in Europe: EAPC White Paper](#)
 - [Decision-making about the best place of palliative care for people with intellectual disabilities: a guide for care staff and healthcare professionals providing palliative care for people with intellectual disabilities](#)
 - [Living and dying with dignity: the best practice guide to end-of-life care for people with a learning disability](#)
- Web-based Resources, Others:
 - [interRAI Comprehensive Assessment Instruments](#)
 - [Standardized Mortality Ratios \(SMR\) Calculator](#)
- Western Australia's Individualised Services (WAIS) ca
 - <https://waindividualisedservices.org.au/resources/supported-decision-making>
 - Involving people with intellectual disabilities in end-of-life decisions. Available at: https://youtu.be/zNPI_dXgbKA

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